Effective Date:08/21/25

Return & Refund Policy

We have a 30-day return policy, which means you have 30 days after receiving your item to request a return.

To start a return and or refund, you can contact us at info@WorkSportSoles.com

Returns

To be eligible for a return, your item **must be in the same condition you received it — free from any signs of use or wear, and in its original packaging. A receipt or proof of purchase is required to process the return**. Please do not return any dropshipped products to the address on the packaging. Instead, if you need to make a return, contact our customer service team at info@WorkSportSoles.com for the correct return address and instructions.

Damages and Issues

We conduct a thorough quality inspection before every product is shipped to ensure it meets our standards. However, if your order arrives damaged, defective, or incorrect, please inspect your item upon delivery and contact us immediately. We'll evaluate the issue promptly and work to make it right.

Refunds

Once your return is approved, we'll notify you and issue a refund of 90% of the purchase price to your original payment method. The 10% deduction covers a portion of the return shipping costs.
Refunds are typically processed within 10 business days, though it may take additional time for your bank or credit card provider to post the refund to your account.

If it has been more than 15 business days since your return was approved, please contact us at info@worksportsoles.com for assistance.